

Brief Report on Applications, Complaints, Offers, Requests Received from Physical and Legal Entities by the National Security Service of RA in January-June, 2023

1.	Received Letters	Quantity	Expressed As Percentage	Note
	❖ On-line	47	2.6%	
	❖ Hot line	122	6.9 %	
	❖ Written	1582	88.9%	
	❖ Readdressed from the office of the RA Prime minister	29	1.6%	
	❖ Total	1780	100%	
2.	Per nature			
	❖ On the public administration system and local government bodies and their activities	56	3.1%	A reply was given to 54, 2 are in progress
	❖ On law enforcement (NSS included), judicial bodies and their activities	231	13%	A reply was given to 212, 19 are in progress
	❖ On receiving financial support	11	0.6%	A reply was given to 8, 3 are in progress
	❖ On employment	658	37%	316 were denied, 342 are under consideration
	❖ On social and economic, everyday issues	422	23.7%	A reply was given to 405, 17 are in progress
	❖ Requests to obtain information	402	22.6%	A reply was given to all
	❖ Total	1780		

Staff of the Director of the RA NSS