

Brief Report on Applications, Complaints, Offers, Requests Received from Physical and Legal Entities by the National Security Service of RA of for July-September of 2023

1.	Received Letters	Quantity	Expressed As Percentatge	Note
	❖ On-line	14	1.7%	
	❖ Hot line	38	4.6 %	
	❖ Written	769	92.4%	
	❖ Readdressed from the office of the RA Prime minister	11	1.3%	
	❖ Total	832	100%	
2.	Written applications per nature			
	❖ On the public administration system and local government bodies and their activities	16	1.9%	A reply was given to 12, 4 are in progress
	❖ On law enforcement (NHSS included), judicial bodies and their activities	114	13.7%	A reply was given to 85, 29 are in progress
	❖ On obtaining permissions to import certain types of goods	2	0.2%	A reply was given to all
	❖ On employment	216	26%	109 were denied, 107 are under consideration
	❖ On social and economic, everyday issues	201	24.2%	A reply was given to 151, 50 are in progress
	❖ On receiving financial support	283	34 %	A reply was given to all
	❖ Total in written	832		

Staff of the Director of the RA NSS